



Audio Visual Innovation

Microsoft Surface Hub

Servicing, Maintenance,
Support and Training



Carillion Communications were one of the first in the UK to be awarded Authorised Device Reseller status by Microsoft for the Surface Hub. Today, we are the only Microsoft Approved Service Provider in the UK for the Surface Hub.

An experienced Team with Unrivalled Expertise

With a depth of knowledge and the highest of professional standards, our Technical Team boast well over 100 individual certifications and are proud to be acknowledged by Microsoft through their Technical Solutions Professional Programme. This select group is trusted by Microsoft to operate as an extension of their Internal Technical Specialist team and are trusted to provide end-to-end Surface Hub maintenance and repair.

What Can't Fail Sometimes Fails

We understand that a Surface Hub is a business-critical device and downtime causes disruption. When what can't fail does fail, we know it needs to be fixed FAST. Our Team of Experts has the ability to quickly diagnose failure modes, distinguish between operating system, firmware and hardware failures and find a resolution through a process grounded in our knowledge of the Surface Hub's features and functions.



Our Services

Surface Hub **GUARD 85**

- Out of Manufacturer Warranty Hardware Service Plan
- Telephone support / Online Triage
- Microsoft Certified Engineers
- Onsite support
- Parts and labour
- Next day response*
- Duration 12 month

Surface Hub **GUARD 55**

- Out of Manufacturer Warranty Hardware Service Plan
- Telephone support / Online Triage
- Microsoft Certified Engineers
- Onsite support
- Parts and labour
- Next Day response*
- Duration 12 months

Surface Hub **REVIVE**

- Hardware Call Out Single Visit
- Telephone support / Online Triage
- Onsite
- Parts and labour
- 3 Day response
- Single visit



Contact us now to find out about our flexible Surface Hub, Servicing, Maintenance, Support and Training Plans

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Hire and Trial

Surface Hubs **IN STOCK**
for short term hires,
trials and demos

Simplicity from Complexity

The shiny and new can often be seen as confusing and thought of as stressful by operators familiar with older technology. We are experienced in providing friendly, hands-on training for small and large teams, helping them to quickly adjust, gain confidence and seamlessly adopt new solutions. Our Learning Plans and on-site Technology Days give everyone the opportunity to go and explore the technology, rather than sit and listen to an explanation, at their own pace, with a friendly expert always available to lend a hand and show the way.

We are an Audio Visual Provider of Excellence

AVIXA – the Audio-Visual and Integrated Experience Association – has more than 5,000 members, including manufacturers, systems integrators, dealers and distributors, consultants, programmers. It is the global standard for Audio Visual providers.

Carillion is one of only a handful of UK companies to be recognised by AVIXA as an Audio Visual Provider of Excellence.

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